

BUSINESS MISSION INFORMATION

INFORMATION & COMMUNICATION TECHNOLOGIES

17–22 JUNE 2019, SINGAPORE | THAILAND

Dear Participant,

Are you looking to develop your business in South East Asia, particularly in Singapore and Thailand? The EU Business Avenues in South East Asia business mission, with a focus on the Information & Communication Technologies sector, is a unique opportunity for you to extend your business. In this document, you will find out more information about this business support programme.

1. Overview of the Information & Communication Technologies Business Mission to Singapore and Thailand

1.1 Coaching

European companies will receive coaching during the application stage, the pre-departure stage, the Business Mission week in Singapore and Thailand and after returning to Europe. Coaching includes:

- **Suitability check and assistance during application:** After submitting an Expression of Interest we will contact you to discuss your company's eligibility and suitability for the Business Mission.
- **Market Study:** After selection, you will receive a comprehensive Market Study. This will broaden your understanding of the Information & Communication Technologies market in Singapore and Thailand and help you to define your market strategy.
- **Pre-departure Meeting:** Before the Business Mission week, you will attend a one-day Pre-departure Meeting in Brussels. At the meeting, you will receive a briefing on logistical preparation for the Business Mission week, a presentation on the Singaporean and Thai markets in your business sector, and consultation on the business matching process.
- **Post Mission Follow Up:** Shortly after your return to Europe, your EU Business Avenues Coach will debrief you and offer advice on follow up with contacts made in Singapore and

Thailand. You will also be asked to complete an online questionnaire after the business mission.

1.2 Standard and Customised Services

- **Standard Services:** Standard Services are designed to maximise your business opportunities in Singapore and Thailand. They are fully financed by the EU and provided to all participants. Standard Services include:
 - Product suitability check
 - Search for local business partners
 - Scheduling of individual meetings
 - Promotion in the target markets
 - Built-up booth at CommunicAsia, as well as at the Business-to-Business Meetings in Thailand
 - Stand-by support during the Mission week
- **Customised Services:** You can also choose from a range of optional Customised Services co-financed by the EU. Customised Services include:
 - Translation into Thai and printing of company documentation, product manuals, brochures, and business cards
 - Personal interpreter (English-Thai-English only) for business meetings held outside of the Business Exhibition Days
 - Additional 1:1 consultation with independent local sector experts

1.3 Promotion in Singapore and Thailand

As part of the Standard Services, all participants will be featured in a comprehensive promotional campaign run in Singapore and Thailand. Promotion will include:

Press release: a press release will be distributed to targeted media with details of all companies participating in the Mission.

Website: your company profile will be displayed on the EU Business Avenues in South East Asia website at www.eubusinessavenues.com, where business people can register to visit during the business exhibition days, and request for meetings.

Direct Mail Promotion: invitations to the business exhibition days will be sent to sector-related companies, industry associations and public organisations in Singapore and Thailand.

Business Mission catalogue: a printed English catalogue detailing all EU companies participating in the Mission will be distributed at the Business Exhibition Days and to relevant stakeholders. The catalogue will also be made available online. Each participating company profile includes:

- Company key data and contact information
- A company introduction
- A summary of the company's products and/or technologies
- Two images of products you wish to focus on in Singapore and Thailand
- A photograph of your company's representative(s) at the Business Exhibition

2 Business Mission Week

The 6-day Business Mission week in Singapore & Thailand will be organised from Monday 17 June to Saturday 22 June. Participants should arrive at the Mission hotel in Singapore no later than 12:00 on Monday 17 June 2019 to attend the first mandatory event at 12:30.

Monday 17 June	Tuesday 18 June	Wednesday 19 June	Thursday 20 June	Friday 21 June	Saturday 22 June
SINGAPORE				THAILAND	
12:30 – 13:00 Registration and collection of Welcome Pack 13:00 – 15:30 Briefing Session 16:30 – 18:00 Exhibition Setup	09:00 – 18:00 Business Exhibition Day 1 / 'Meet-the-Exhibitors' Sessions 18:00 – 20:00 Networking reception	09:00 – 18:00 Business Exhibition Day 2 / 'Meet-the-Exhibitors' Sessions	09:00 – 17:30 Business Exhibition Day 3 Depart to Bangkok, Thailand	07:30 – 08:30 Exhibition Setup 08:30 – 09:00 Registration 09:00 – 11:00 Market Insights by Industry Experts / 'Meet-the-Exhibitors' Sessions 11:00 – 18:00 Business-to-Business Meetings 18:00 – 20:00 Networking reception	09:00 – 12:00 Business-to-Business Meetings 14:00 – 16:00 Debriefing session

2.1 Business Mission Week Programme

Monday, 17 June 2019 Singapore	
Time	Session
12:30 – 13:00	Registration and collection of Welcome Pack (Mandatory)
13:00 – 15:30	<p>Briefing Session:</p> <p>The Briefing Session comprises a final update on mission week events in Singapore, meetings scheduled by the organisers and in-depth presentations on doing business in Singapore by local sector experts.</p>
16:30 – 18:00	<p>Exhibition Set-up</p> <p><i>All participants may prepare their booths and do their final checks. All booths must be set up by 18:00.</i></p>
Tuesday, 18 June 2019 Singapore	
Time	Session
09:00 – 18:00	<p>Business Exhibition Days / ‘Meet-the-Exhibitors’ Sessions</p> <p>The three Business Exhibition Days will take place at the Trade Exhibition Venue.</p> <p>Participants will be able to showcase products and technologies to a targeted audience of potential business partners. Ad-hoc and pre-scheduled business meetings will take place at booths or nearby meeting areas at the exhibition. ‘Meet-the-Exhibitors’ Sessions are also scheduled to be held concurrently with the exhibition.</p>
18:00 – 20:00	<p>EU Business Avenues Networking Reception 1</p> <p>The Business Networking Reception hosted by the European Union is an opportunity to network with business partners, potential partners, and professional colleagues in an informal environment. Participants can invite their own guests and should have the opportunity to meet representatives from EU Member State embassies and organisations in Singapore.</p>

Wednesday, 19 June 2019 Singapore	
09:00 – 18:00	Business Exhibition Days / 'Meet-the-Exhibitors' Sessions
Thursday, 20 June 2019 Singapore	
Time	Session
09:00 – 17:30	<p>Final Exhibition Day</p> <p>This marks the final Exhibition Day for the Mission in Singapore.</p> <p>Participants will need to ensure their timely check-out from the Mission hotel and that they have confirmed their arrangements for the Mission in Thailand. Participants must arrange to arrive in Bangkok in the evening of Thursday, 20 June to attend the briefing on 21 June in the morning.</p>
Friday, 21 June 2019 Thailand	
Time	Session
07:30 – 08:30	<p>Exhibition Set-up</p> <p><i>All participants may prepare their booths and do their final checks. All booths must be set up by 08:30</i></p>
08:30 – 09:00	Registration
09:00 – 11:00	<p>Market Insights by Industry Experts / 'Meet-the-Exhibitors' Sessions</p> <p>Market Insights by Industry Experts comprises a panel discussion amongst the local industry experts to provide, discuss and share the local industry trends and best practices. This is followed by 'Meet-the-Exhibitors' Sessions.</p>
11:00 – 18:00	<p>Business-to-Business Meetings</p> <p>The Business-to-Business Meetings will take place at the Mission hotel. Participants will be able to showcase products and technologies to a targeted audience of potential business partners. Ad-hoc and pre-scheduled business meetings will take place at table top or nearby meeting areas at the exhibition.</p>

18:00 – 20:00	<p>EU Business Avenues Networking Reception 2</p> <p>The Business Networking Reception hosted by the European Union is an opportunity to network with business partners, potential partners, and professional colleagues in an informal environment. Participants can invite their own guests and should have the opportunity to meet representatives from EU Member State embassies and organisations in Thailand.</p>
<p>Saturday, 22 June 2019 Thailand</p>	
Time	Session
09:00 – 12:00	Business-to-Business Meetings
14:00 – 16:00	<p>Debriefing Session</p> <p>The Debriefing Session is an important event that allows participants to give their opinions on the Business Mission week directly to the organisers and European Union representatives. Comments are recorded and taken into consideration for making improvements to the EU Business Avenues programme.</p>
END	

3 Financial Support from the European Union

The European Union encourages your commitment to the ASEAN market by co-financing the following:

Accommodation: The European Union provides co-financing of up to EUR 1,000 for six nights of accommodation at the designated Mission hotel (Check-in: Monday; Check-out: Saturday) during the Mission week in Singapore & Thailand.

Details on the Mission hotel and how to book accommodation will be available after selection.

Customised services: the EU co-finances 80% of the cost of Customised Services up to a maximum of EUR 1,000.

3.1 Costs to be covered by participating companies

Participating companies will be responsible for arranging and financing:

- **Flights** to/from Singapore & Thailand and travel within these two countries.
 - Please note that you should anticipate checking in to the mission hotel on Monday and checking out on the following Saturday to be present at the mandatory Briefing Session (Monday afternoon) and Debriefing Session (Saturday afternoon).
- All **insurance** related to travel accommodation and business in Singapore and Thailand.

4 Further Information

You can read more about the programme on the EU Business Avenues in South East Asia website: www.eubusinessavenues.com.

To discuss any aspect of application or participation with a representative from the European coaching network, please contact the following: coaching.network@eu-gateway.eu

Annex

CommunicAsia - Connect The Future

Through consistent delivery of highly relevant and the latest content and products for buyers in Asia, CommunicAsia has established itself as Asia's key Information and Communication Technology (ICT) trade event.

The show, together with concurrently held NXTAsia and BroadcastAsia, form ConnecTechAsia – is Asia's mega technology platform for communication, enterprise and broadcast technology and services.

It is a comprehensive global display of state-of-the-art ICT technologies and solutions, including:

- 5G/4G/LTE
- Broadband
- Connected Devices
- Connected Cars
- Content Delivery Networks (CDN)
- Content Management & Security
- Drones/ UAV
- Embedded Technology
- FTTX/ Photonics
- Fog Computing
- Infrastructure & Network Solutions
- IPTV
- LPWAN/LoRa
- Mobile Apps
- Multi-Screen Technology
- Network Functions Virtualisation
- Narrow band IoT
- Satellite Communications & Services
- Small Cells
- Software Defined Networks/ Software Defined Wide Network
- Sustainable ICT
- System Integrators